

APPLICATION FOR MERIDIAN BROADBAND SERVICES

GENERAL INFORMATION

Type of service requested [] Residential [] Business

Legal Name of Applicant [] Last [] First [] MI

Additional forms requiring a signature must be signed by the applicant (customer). Business applications including any additional forms must be signed by the responsible party.

Social Security # or Tax ID # [] Date of Birth []

Service Address []

Billing Address (if different) []

Contact Telephone # [] Driver License # [] (Please provide a copy of your Driver License)

Directions to location []

MONTHLY PAYMENT METHOD

[] Credit Card (Credit Card Authorization Form required) All services selected by the customer will be billed on a single bill.

MAINTENANCE PROTECTION PLAN

[] Maintenance Protection Plan \$9.95 I acknowledge that I (the customer) has been informed of the Maintenance Protection Plan. I wish to purchase the Maintenance Protection Plan. [] YES [] NO

For Business Office Use
Date Order Taken [] Due Date [] [] 5 Ghz [] 3.65 Ghz
Service Location [] Tax Location [] School District [] Census Tract []
A/C # [] S.O. # [] CSS [] Census Block []

AUTHORIZATION INFORMATION

Changes to this account that require a signature shall be made by the applicant only. Changes to the account that do not require a signature may be made by a person or persons that the applicant has authorized. If you, the applicant, wish to authorize another person or persons to make changes to your account, please designate the person or persons below.

(Name)

(Relationship)

(Name)

(Relationship)

Your account may be further protected with the assignment of a password. The password is optional.

Password

Answer one of the three security questions below if assigning a password.

1. What is your mother’s middle name?

2. What is your favorite food?

3. What city were you born in?

MONTHLY CHARGES and/or OTHER CHARGES

50/10 Mbps Bus/Res \$99.95 25/5 Mbps Bus/Res \$79.95 10/2 Mbps Bus/Res \$69.95

Wireless Router \$5.00

ACTIVATION CHARGES

Activate with 12 Month Contract* \$150.00 + \$10.13 = \$160.13

Activate without Contract \$299.00 + \$20.18 = \$319.18

Activate and Install Pole without Guy Wire** \$4.95/month (12 months total)

Activate and Install Pole with Guy Wire** \$19.95/month (12 months total)

* A Termination Fee of \$295.00 is applicable for early termination.

**Installation of a Pole includes a 12 month contract. An early termination fee of \$295.00 is applicable for early termination.

TERMS AND CONDITIONS – APPLIES TO ANY AND/OR ALL SERVICES PURCHASED

By signing below, I agree to the following statements:

- I am eighteen years old or older and all information supplied by or about me is accurate.
- I have read and agree with the terms and conditions described in Meridian’s Broadband Internet Service Agreement.
- I agree that any additional equipment furnished by Meridian in conjunction with this service remains the property of Meridian and shall be returned to Meridian upon disconnection of service. A fee of \$400.00 will be charged if equipment is not returned within five (5) days of disconnection of service.
- I agree that the Activation Charge includes “standard activation” of my service. Any additional work requested by me and performed by Meridian will be billed at the hourly rate of \$85.00 per hour per technician with a minimum of 1 hour.

Applicant Signature

Date



MERIDIAN BROADBAND SERVICE COMMITMENT CONTRACT

In order to receive the discounted Activation Fee when subscribing to service provided by Meridian LTE, L.L.C. dba Meridian Broadband (“Meridian”), the Applicant must understand and agree to the following:

You, the Applicant, agree to subscribe to Meridian’s service for a minimum of twelve (12) months from the date of activation of the service.

In the event that you terminate your service before completing twelve (12) consecutive months of service or if Meridian terminates your service for nonpayment or other default before the end of the 12-month Service Commitment, you hereby agree to pay Meridian a Termination Fee in the amount of \$295.00 in addition to all other amounts owed.

Meridian Service Applicants with a 12-month Service Commitment who move to a new location before fulfilling their Service Commitment can have their service transferred to the new location. A \$25.00 Processing Fee and a \$75.00 Move Charge are applicable to the Applicant at the time of the move. If the Applicant signs a new Service Commitment for an additional twelve (12) month period, the \$75.00 Move Charge will be waived.

Upon completion of your 12-month Service Commitment, your service is provided on a month-to-month basis. No Termination Fee will be charged for the termination of service provided on a month-to-month basis.

In the event that your Meridian service is disconnected for any reason including nonpayment and is not reconnected within three (3) months, your Meridian service is considered permanently disconnected and the Termination Fee of \$295.00 applies.

- Yes I agree to the terms and conditions in the Service Commitment Contract and wish to execute said contract.
- No I do not wish to execute the Service Commitment Contract.

Applicant Printed Name

Applicant Signature

Date

Meridian Representative



TERMS AND CONDITIONS FOR WIRELESS SERVICE

I, the below signed customer, understand that Meridian Broadband (“Meridian”) will provide the necessary equipment to me, and may mount necessary equipment at my service location, in order to provide me with licensed wireless service. I understand that all equipment provided for the service remains the property of Meridian and should the service be discontinued, I shall return any portable equipment to Meridian. If there is equipment required to provide the service mounted at my service location, I give permission to Meridian to remove the mounted equipment.

I understand that the equipment required to provide the service is the property of Meridian and it is my responsibility to ensure that no damage due to loss of equipment, gross negligence, willful damage or vandalism results in the required equipment to discontinue working. If any of the equipment is lost or damaged and requires replacement, I understand that I will be liable for the loss or replacement of said equipment and a fee of \$400.00 will be required to replace any piece of equipment that has sustained loss or damage.

I understand that I will not open, alter, misuse, tamper with or remove any of the equipment as installed by Meridian, and will not remove any identity numbers or identifying markings or labels from the equipment. I also agree that I will not permit anyone other than an authorized representative of Meridian to perform any work on the equipment.

If the customer has not subscribed to the Maintenance Protection Plan and requests Meridian to come to the customer premise to assist with their Broadband Internet Service, the charges billed to the customer by Meridian will be a trip charge of \$85.00 per hour per technician plus parts (if required).

By signing below, I agree to the Terms and Conditions listed in this document. I also acknowledge that I have received a copy of said document.

Applicant Printed Name

Applicant Signature Date

Meridian Representative

**USER EQUIPMENT ISSUED TO CUSTOMER
(FOR OFFICE USE ONLY)**

- 50 Mbps
 25 Mbps
 10 Mbps
 Maintenance Plan
 5 Ghz
 3.65 Ghz

S/N:

MAC:

SIM:



CREDIT CARD AUTHORIZATION FORM

Please complete all fields.

Customer Name:

Credit Card Billing Address:

Contact Telephone Number:

Credit Card Number:

Credit Card Type: AMEX VISA MC Discover

Expiration Date:

CVV (# on back of card): _____ (3 digits if VISA, MC or Discover. 4 digits if AMEX)

Customer Signature: _____ Date: _____

A VALID CREDIT CARD IS THE ONLY FORM OF PAYMENT FOR MERIDIAN SERVICES. THE CUSTOMER’S NON-RECURRING CHARGES AND MONTHLY CHARGES WILL BE PAID VIA THE CREDIT CARD LISTED ON THIS AUTHORIZATION FORM. IT WILL BE THE CUSTOMER’S RESPONSIBILITY TO INFORM MERIDIAN OF ANY CHANGES TO THIS CARD. *Your credit card will be processed on or around the 1st of each month.*

FOR OFFICE USE ONLY:

Account Number

Added to NISC YES

New Card

Added to Spreadsheet YES

Remove Card

By: _____ Date: _____

Expiration Update